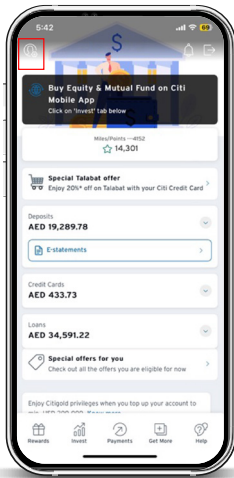
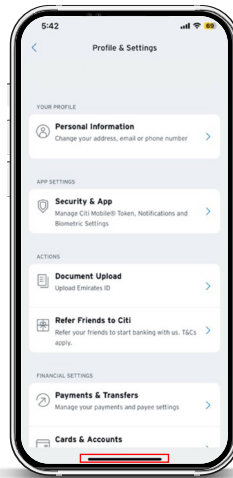


Citibank Mobile App – Customer Profile



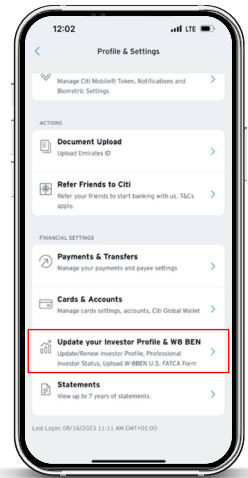
Screen 1

Step 1: Click the Profile Icon



Screen 2

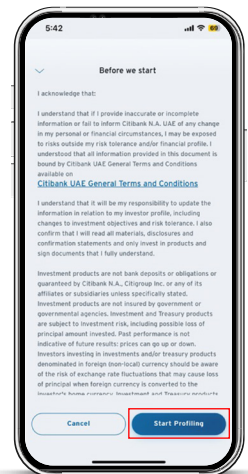
Step 2: Scroll to 'Update your Investor Profile & W8 BEN'



Screen 3

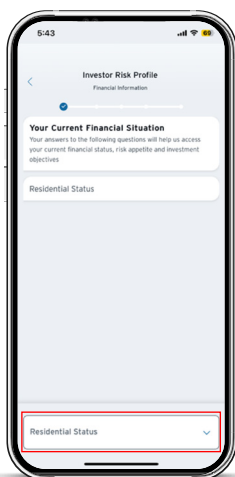
Step 3: Select 'Investor risk profile' OR

Step 4: Select 'Knowledge & Experience only risk profile' (Please select this only if you wish to provide us with limited information about your knowledge & experience in wealth management products)



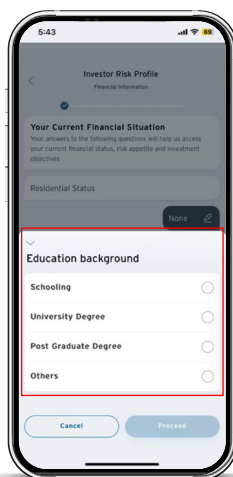
Screen 4

Step 5: Click 'Update profile' or 'Start profiling'



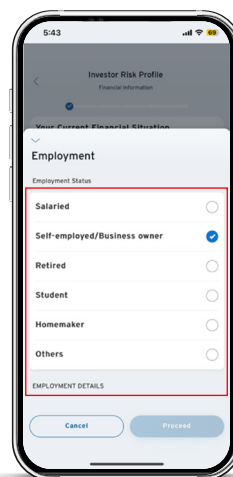
Screen 5

Step 6: Update Residential Status



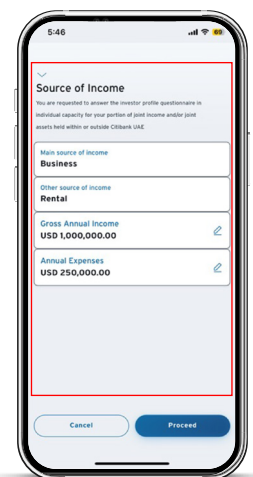
Screen 6

Step 7: Update education details



Screen 7

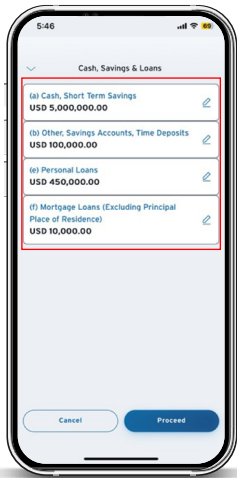
Step 8: Update employment details



Screen 8

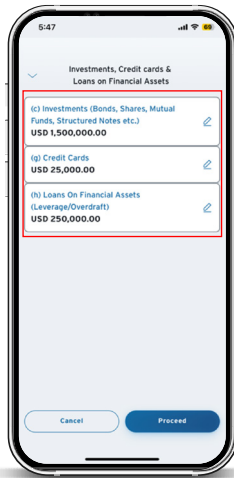
Step 9: Update source of income

Citibank Mobile App – Customer Profile



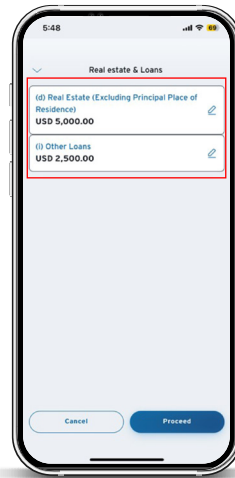
Screen 9

Step 10: Update Cash, Savings & Loans



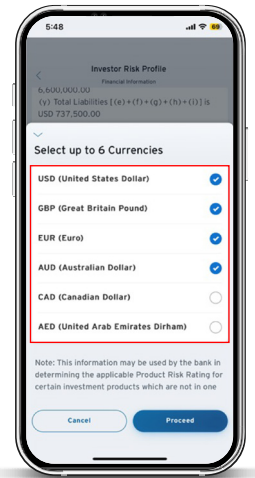
Screen 10

Step 11: Update Investment, Credit Card & Loans on Financial Assets



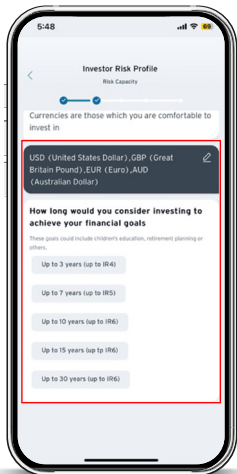
Screen 11

Step 12: Update Real estate & Loans



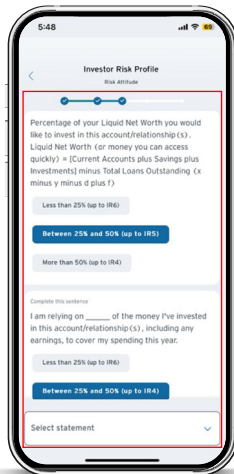
Screen 12

Step 13: Select currencies which you are comfortable to invest in



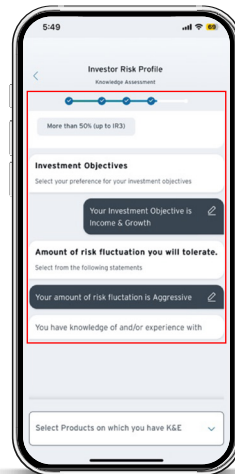
Screen 13

Step 14: Select preferred Time horizon of your investments



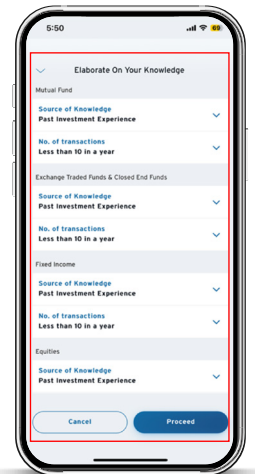
Screen 14

Step 15: Share details on your Risk Attitude



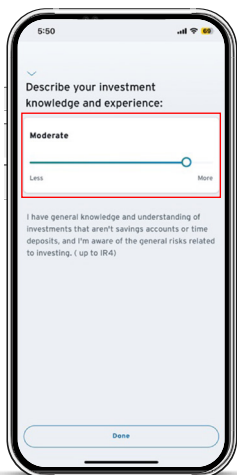
Screen 15

Step 16: Share details on your Knowledge Assessment



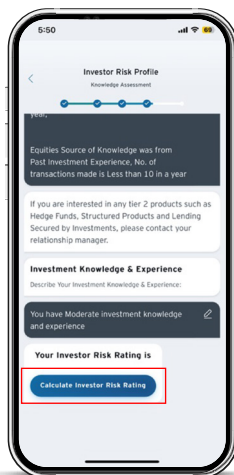
Screen 16

Step 17: Elaborate on your Knowledge & Experience



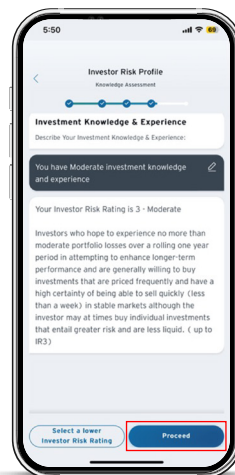
Screen 17

Step 18: Respond to the questions based on your Risk Appetite



Screen 18

Step 19: Calculate your Investor Risk Rating



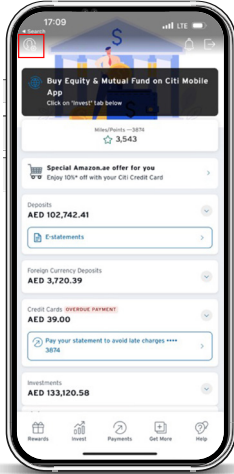
Screen 19

Step 20: Click on 'Proceed'

Citibank Mobile App – Customer Profile

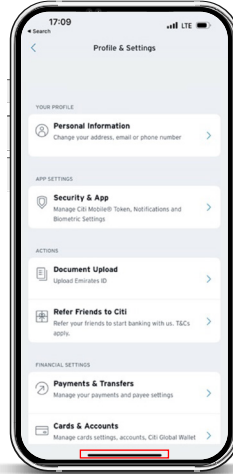


Please follow below steps if your total net worth in your existing active investor risk profile with Citibank NA UAE is greater than or equal to AED4MM and if you wish to update your client category classification to a 'Professional Investor'. As part of this update, we would also request you to upload a document which serves as evidence to prove your total net worth.



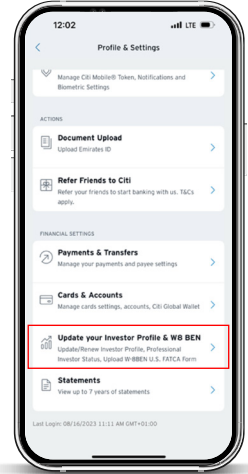
Screen 1

Step 1: Click on the Profile Icon



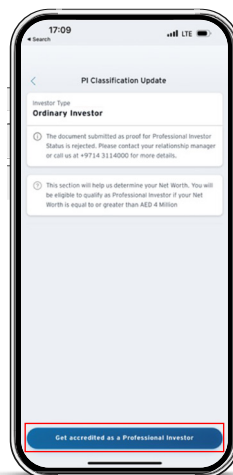
Screen 2

Step 2: Scroll down to update your Investor profile and W8 BEN



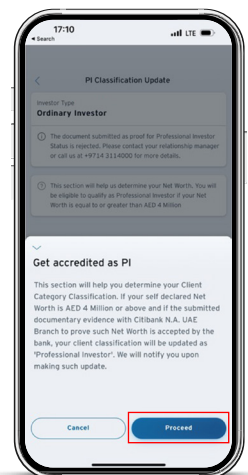
Screen 3

Step 3: Select Professional Investor Update



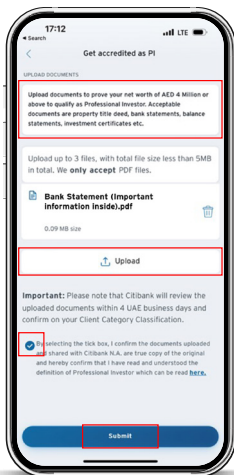
Screen 4

Step 4: Click 'Get accredited as a Professional Investor'



Screen 5

Step 5: Click 'Proceed'

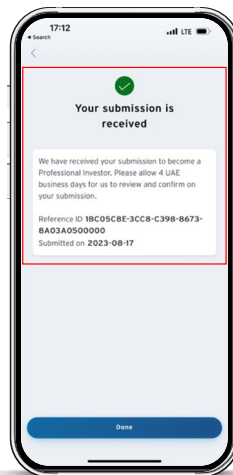


Screen 6

Step 6: Upload the proof

Step 7: Acknowledge by selecting a tick box

Step 8: Click submit



Screen 7

Step 9: Your submission is received